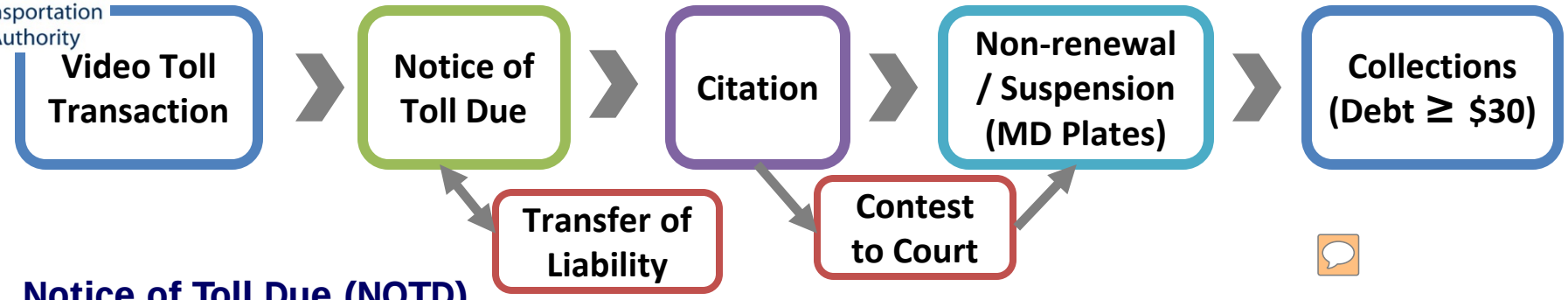
Video Toll Process



Notice of Toll Due (NOTD)

- NOTD is mailed to vehicle owner at the Video Toll Rate
- The Video Toll Rate is 50% higher than cash/base rate with a minimum of $1/max of $15 higher.
- The NOTD allows 30 days plus a 15 grace period to pay the toll amount only without a penalty

Citation

- A Citation with Civil Penalty ($50) is issued if the NOTD is not paid within 45 days
- The Citation allows 30 days to pay or contest to District Court
- Customers are granted a due process right to contest citation in District Court

Past Due Toll Violation Notice

- A past due notice is issued if the Citation is not paid within 30 days or if found guilty in court
- If the past due notice is not paid within 15 days, the vehicle registration is flagged for non-renewal (one outstanding transaction) or is suspended ($1,000 or more tolls & penalties)

Final Toll Violation Notice

- A final notice is issued if the past due notice is not paid within 15 days
- If the final notice is not paid within 15 days, the outstanding tolls and penalties are referred for collection actions